



## Aged-Care Compliance Management Software

Ensure your organisation is prepared for the new aged-care standards and unannounced accreditation audits with our easy-to-use compliance management software

### New Regulatory Environment

To achieve and maintain government accreditation and funding Australian aged-care providers must be capable of demonstrating their compliance with and performance against a new set of quality standards from the 1<sup>st</sup> July 2019.

Other regulatory changes include more frequent unannounced accreditation audits, more transparent performance benchmarking, and more rigorous complaint investigations.

On top of these changes the consequences of non-compliance are getting more severe.

Firstly, aged-care organisations that fail an accreditation audits are likely to experience a significant increase in their operating costs as a result of having to support follow-up audits and attending to multiple improvement notices.

Secondly, failed accreditation audits are likely to result in severe reputation damage and lost revenue opportunities.

Lastly, providers that fail to improve their compliance performance will face the real possibility of accreditation revocation and financial sanctions.

### Compliance Self-Assessments

To prepare for the new standards the Australian Aged Care Quality Agency (AACQA) recommends aged-care providers “undertake ongoing internal performance reviews against each of the Quality Standards.”

However, regular compliance self-assessments can be time

consuming. Especially when it comes to analysing performance data generated by disparate systems and processes.

But what if all the information an aged-care provider needed to regularly assess and demonstrate its compliance with the new standards was located in one easy-to-access location? Welcome to Compliance Master®

### Compliance Master®

Compliance Master® is an easy-to-use compliance management system that enables aged-care providers to regularly assess, record and share evidence of their compliance with and performance against the new quality standards from a consumer, worker and organisational perspective.

### Organisation Benefits

Compliance Master® enable aged-care providers to quickly identify and fix compliance-gaps in their systems and processes before they can adversely impact on their quality-of-care and accreditation.

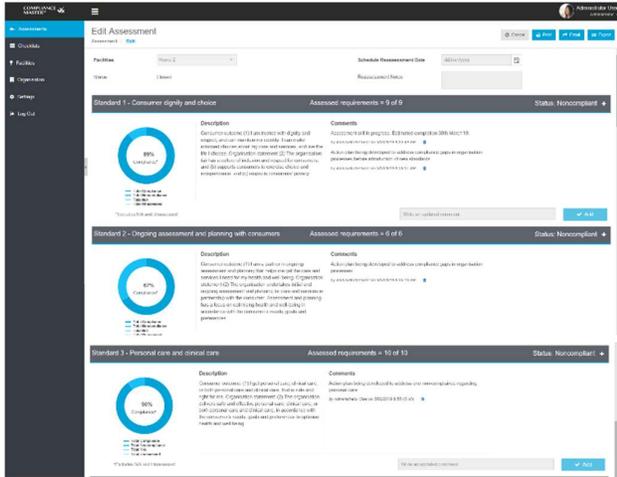
The level of effort needed to demonstrate a home's compliance to the new standards is significantly reduced by recording supporting evidence in one easily-accessible location.

And, because Compliance Master® has been specifically designed for aged-care providers, there is no expensive set-up or configuration costs. Just register FREE on-line and you're ready to go. It's that easy.

## KEY FEATURES

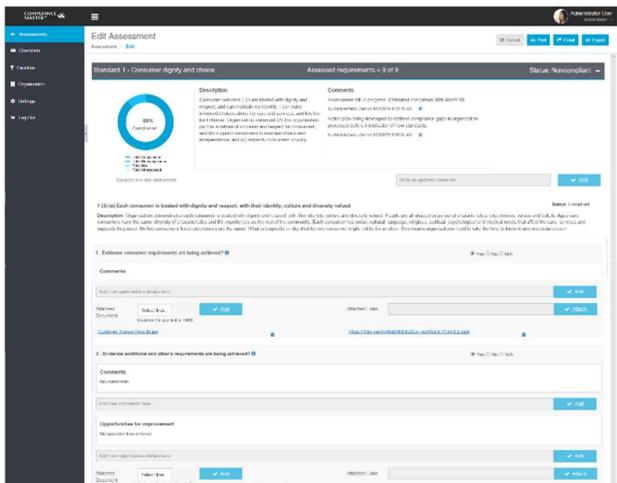
Compliance Master® has been specifically designed to help Australian aged-care providers assess their compliance with the new Quality Standards and to quickly demonstrate their compliance during unannounced accreditation audits. Key features include:

### Insightful Compliance Dashboard



- Quickly assess and compare the compliance performance of different entities for each standard.
- Download, email and share compliance reports directly with internal and external stakeholders.
- A full assessment trail with auto-name, date and time stamping.
- Schedule and receive reassessment reminders and alerts.

### Pre-configured Assessment Checklist



- Quickly assess the compliance performance of each home at consumer, worker and organisational levels.
- Add supporting assessment and improvement notes with auto name, date and time stamping.

- View assessment progress in real-time for each home and standard.
- Download, email and share compliance and improvement reports with internal and external stakeholders.

## SCALABLE

- Quickly add additional homes and facilities for consolidated compliance reporting.
- Add new homes and users to your account and centrally manage their access.
- Receive ongoing industry news and compliance updates via your dashboard.
- Talk to us about integrating Compliance Master® with your other management systems to achieve even greater productivity improvements.

## LOCALLY SUPPORTED

- Compliance Master® is fully supported by our team of experienced compliance experts and support staff.
- Need help setting-up your account friendly or conducting compliance assessment? Give us a call and you'll speak to a real-person located here in Australia.

## SECURE

- Have peace-of-mind knowing your organisation's compliance data is securely stored and backed up daily on our government-certified cloud servers.
- Be assured knowing your organisation's data is subject to strict Australian laws governing confidentiality, security, and privacy.

## WHAT NEXT?

Significant financial and reputational benefits now await those aged-care providers that adopt a proactive approach to managing their regulatory compliance obligations.

Visit us at [www.compliance-master/aged-care-solution](http://www.compliance-master/aged-care-solution) to sign-up for your FREE account now.



Phone: +61 3 9018 5577  
 Website: [www.compliance-master.com](http://www.compliance-master.com)  
 Email: [info@compliance-master.com](mailto:info@compliance-master.com)