NSQHS Compliance Management Software

Ensure your organisation complies with the 2nd Edition NSQHS standards with our easy-to-use compliance management and continuous improvement software

2nd Edition NSQHS Standards

From the 1st January 2019, Australian health-service organisations must comply with the revised 2nd edition of the National Safety and Quality Health Services (NSQHS) standards to achieve and maintain their government accreditation.

Health service organisations will be assessed once every three years, unless they are found to have exceeded the Commission's maximum number of "not met" actions, at which point they will be required to be reassessed within six months.

If an organisation has actions which are not met at their initial assessment, there is a remediation period in which they must demonstrate sufficient change has been implemented to be awarded accreditation.

Eligible organisations can elect to move to a short-notice assessment pathway where they will have to demonstrate their compliance assessors to specific Standards at short notice.

Compliance Self-Assessment

The Australian Commission on Safety and Quality in Health Care (the Commission) recommends health-service organisations undertake regular self-assessments against the NSQHS Standard's to optimise their chances of achieving and maintaining their accreditation.

Self-assessments should identify those quality and safety actions where compliance is being achieved, including supporting evidence, and those actions where compliance is not being achieved.

Continuous Improvement

The self-assessment process should also include the development and monitoring of action plans to cover any identified actions where compliance is not being achieved, allocated responsibilities, and set time-frames for improvement.

Compliance Master®

Conducting regular compliance assessments and maintaining an up-to-date continuous improvement plan can be a hugely time-consuming and expensive exercise. This is where Compliance Master® can help.

Compliance Master® is an easy-to-use, on-line compliance management system that enables health-services organisations to regularly asses, record and share evidence of their compliance with the 2nd Edition NSQHS standards.

Compliance Master® also operates as a continuous improvement tool enabling organisations to record and report what actions they are taking, or planning to undertake, to correct identified non-compliance gaps.
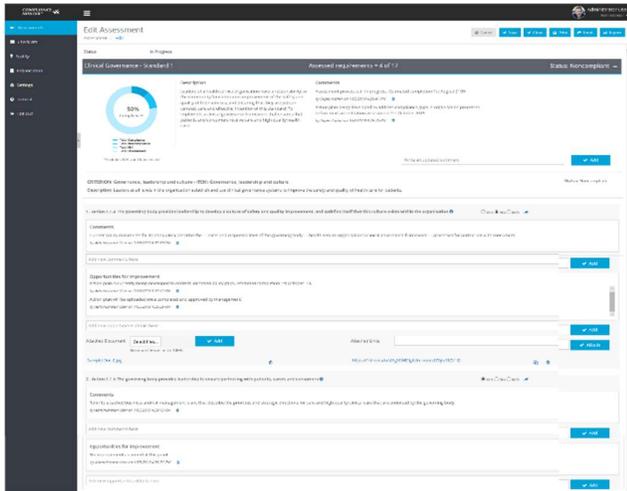
Benefits

Compliance Master® helps quickly identify and fix compliance-gaps before they can adversely impact on an organisation's safety, quality-of-care, accreditation and bottom-line.

Furthermore, the level of effort needed to report and demonstrate compliance is significantly reduced by recording all supporting evidence in one easily-accessible, highly-secure location.
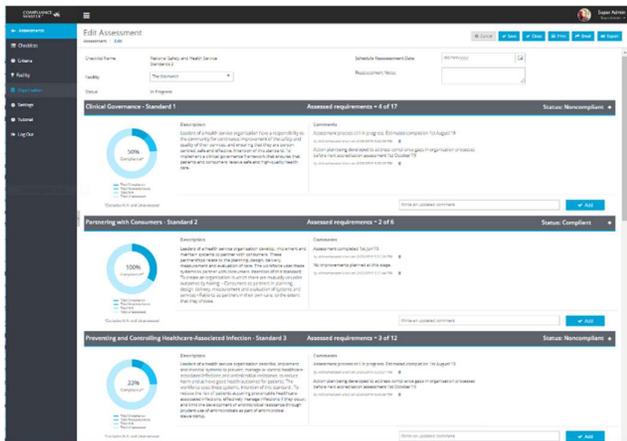
KEY FEATURES

Compliance Master® has been specifically designed to help Australian health-service organisations assess and manage their compliance with the 2nd Edition NSHQS Standards, and to quickly demonstrate their compliance to internal and external stakeholders. Key features include:

Preconfigured Assessment Checklist

- ☛ Record your organisation's compliance against the NSHQS standard's 353 mandatory safety and quality actions.
- ☛ Securely attach supporting compliance evidence. e.g. documents, reports, records, photographs, etc.
- ☛ View home assessment progress in real-time for each home and standard.
- ☛ Download, email and share compliance and improvement reports with internal and external stakeholders Insightful Compliance Dashboard.

Insightful Compliance Dashboard

- ☛ Quickly assess and benchmark the compliance of your organisation and facilities against each Standard.
- ☛ Review summary assessment and continuous improvement notes and updates for each standard.
- ☛ Download and share compliance reports with internal and external stakeholders i.e. board-members, senior-management, assessors, employees, etc.

- ☛ View assessment progress in real-time for each NSQHS Standard.
- ☛ Full on-line audit-trail with auto user, date and time stamping.
- ☛ Schedule and automatically receive re-assessment email alerts.

SCALABLE

- ☛ Easily add additional facilities and entities to your account for consolidated compliance management and reporting.
- ☛ Add new users to your account and centrally manage their access (additional costs apply).
- ☛ Receive ongoing industry news and compliance updates via your dashboard.
- ☛ Talk to us about integrating Compliance Master® with your other management systems. .

LOCALLY SUPPORTED

- ☛ Compliance Master® is fully supported by our team of experienced compliance and quality experts.
- ☛ Need help setting-up your account or undertaking compliance assessments? Give us a call and you'll speak to a real-person located here in Australia.

SECURE

- ☛ Have peace-of-mind knowing your organisation's compliance data is securely stored and backed up daily on our government-certified cloud servers.
- ☛ Be assured knowing your organisation's data is subject to strict Australian laws governing confidentiality, security, and privacy.

WHAT NEXT?

Significant financial and reputational benefits now await those health-services providers that adopt a proactive approach to managing their regulatory compliance and continuous improvement obligations with the 2nd Edition NSQHS standards.

To learn more about Compliance Master® and to sign-up for your FREE no-obligation 30 day trial and consultation visit **www.compliance-master/aged-care-solution**

Phone:	+61 3 9018 5577
Website:	www.compliance-master.com
Email:	info@compliance-master.com