



Don't leave  
your next  
accreditation audit  
to chance



## Aged-Care Compliance Management Software

Ensure your organisation is prepared for the new aged-care standards and regulations with our easy-to-use compliance management software

### New Regulatory Environment

From 1 July 2019, to achieve and maintain their accreditation, aged-care organisations must be capable of demonstrating their compliance with and performance against a new set of quality standards.

Other regulatory changes for 2019 include more frequent unannounced accreditation audits, more transparent performance benchmarking and more rigorous complaint investigations.

Under this new regulatory environment, there is little doubt the consequences of non-compliance are going to be a lot more severe than in the past.

Firstly, aged-care organisations that fail an accreditation audit are likely to experience a significant increase in their operating costs attending to improvement notices and supporting follow-up audits.

Secondly, there's the adverse impact a failed audit is likely to have on an organisation's performance-rating, reputation and future sales revenue.

Lastly, for aged-care organisations that fail to demonstrate an acceptable level of improvement there's the real possibility of financial sanctions and a revocation of accreditation.

### Compliance Self-Assessments

To prepare for this new tougher regulatory environment, the Australian Aged Care Quality Agency (AACQA) recommends aged-care organisations "undertake ongoing

internal performance reviews against each of the Quality Standards."

However, regular compliance self-assessments can be time consuming; especially if evidence has to be sourced from different organisation locations and IT systems. That's the reason we developed Compliance Master®

### Compliance Master®

Compliance Master® is an easy-to-use, on-line compliance management system that enables aged-care organisations to regularly assess, save and share evidence of their compliance with and performance against the new quality standards at consumer, worker and organisational levels.

Supporting evidence can either be saved and uploaded onto the system, or hyper-linked to any organisation internal or external network location.

### Benefits

Compliance Master® enables aged-care organisations to quickly identify and fix non-compliance-gaps before they can adversely impact on their reputation and bottom-line.

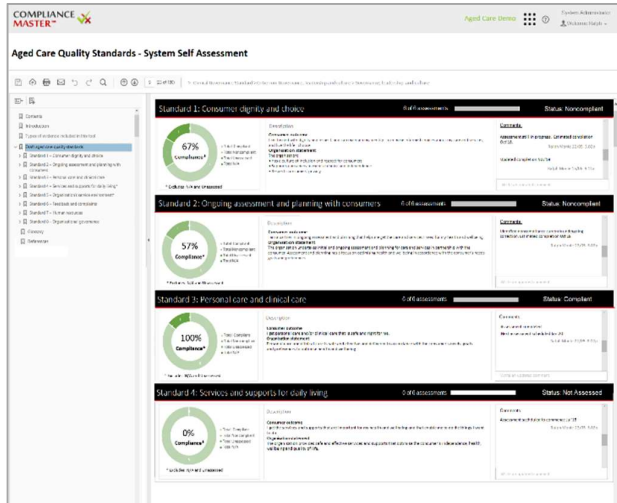
The level of effort needed to demonstrate and report an organisation's compliance is significantly reduced by recording all supporting evidence all in one, easily accessible software solution.

And, because Compliance Master® has been specifically designed for the aged-care sector, there is no expensive set-up or configuration costs. Just register on-line and you're ready to go. It's that easy.

## KEY FEATURES

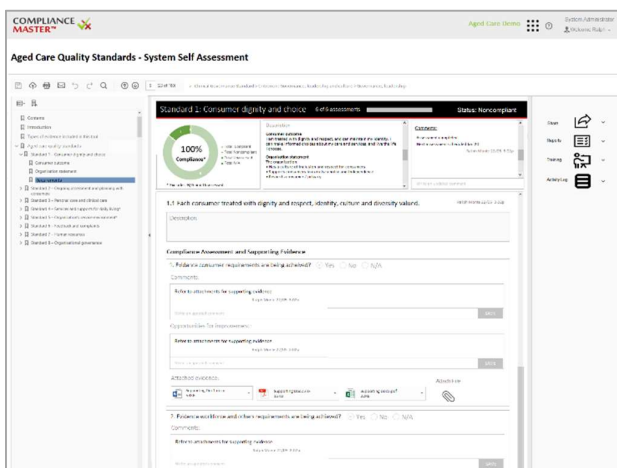
Compliance Master® has been specifically designed to help Australian aged-care organisations comply with the new Quality Standards, and to help demonstrate their compliance during an unannounced accreditation audit.

### Insightful Compliance Dashboard



- Simple standards and requirements navigation.
- View assessment progress in real-time for each standard.
- View assessed compliance status and levels for each standard.
- Download, email and share compliance reports in MS Word and .pdf formats\*.
- Full assessment trail with auto-name, date and time stamps.
- Schedule and receive reassessment reminders and alerts.

### Pre-configured Compliance Checklists



- Preconfigured compliance checklists supplied for each standard

- Checklists include separate consumer, worker and organisational compliance focus.
- Add and view past assessment and improvement notes with auto-name, date and time stamping.
- Directly attach and/or reference supporting evidence for each compliance assessment.
- Download, email and share compliance checklists with internal and external stakeholders\*.

## SCALABLE

- Add additional homes and facilities to your account for consolidated compliance reporting\*.
- Invite and authorise colleagues onto your account and centrally manage their access\*.
- Receive ongoing industry news and compliance updates via your account.
- Integrate Compliance Master® with your other management systems to further improve productivity.

## LOCALLY SUPPORTED

- Compliance Master® is fully supported by our team of experienced team of friendly compliance experts and support staff.
- Need help setting-up your account or using the software? Give us a call and you'll speak to a real-person located here in Australia.

## SECURE

- Have peace-of-mind knowing your organisation's data is securely stored and backed up daily on our government certified cloud servers.
- Also be assured knowing your data is subject to strict Australian laws governing confidentiality, security, and privacy.

## WHAT NEXT?

Significant financial and reputational benefits now await those aged-care organisations needing to adopt a proactive approach to managing their regulatory compliance obligations.

Visit us at [www.compliance-master.com](http://www.compliance-master.com) to register for your FREE Compliance Master® account now.



**COMPLIANCE MASTER™**

\* Not available with FREE version

Phone: +61 3 9018 5577  
 Website: [www.compliance-master.com](http://www.compliance-master.com)  
 Email: [info@compliance-master.com](mailto:info@compliance-master.com)